



# Fitness Center Reimbursement

## Frequently Asked Questions

Earn up to \$20 monthly reimbursement when you use your fitness center at least 12 days per month.

### How do I get started?

1. Go to [myfitnessrewards.org](https://myfitnessrewards.org) and click “Members.” Select “New Enrollment” from the dropdown menu.
2. Search for your fitness center location by zip code. Select your fitness center and click “Enroll.” If your gym does not appear in the search results, try increasing the search radius. You may also click on “Nominate a Club” to request for your club to join the network.
3. Agree to the terms of service by clicking on the authorization box and complete the enrollment form.
4. Click the red “ENROLL” button and you are enrolled..

### How and when will I be reimbursed?

If you visit the gym 12 or more times in a month, you’ll receive a direct deposit after the 21st of



the following month.

#### What if my gym's fees are less than \$20 per month?

You will receive reimbursement for the amount you actually pay for your gym membership per month.

#### My gym has multiple locations. Can I work out at any location and have it counted toward my 12 workouts per month?

You must choose one home fitness location to count toward your monthly credit.

#### What if I don't receive my reimbursement?

You can view the status of your reimbursement in your account at [myfitnessrewards.org](https://myfitnessrewards.org). If there was an error that needs to be resubmitted, contact your fitness center. It is your responsibility to ensure your gym visits are recorded correctly and payments are received.

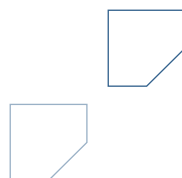
#### What if I terminate my gym membership?

If you voluntarily cancel your fitness center membership or become delinquent in your membership dues, you will not be eligible for reimbursements. If you move your gym membership to a new facility, log on to [myfitnessrewards.org](https://myfitnessrewards.org) and select your new gym to continue receiving reimbursements.

For other questions regarding fitness center reimbursements, contact Sanford Health Plan at [memberservices@sanfordhealth.org](mailto:memberservices@sanfordhealth.org) or **(800) 752-5863 (TTY: 711)**.

*The Fitness Center Reimbursement program may not be available to all members. Check with your employer to find out if this program is included in your employee benefits.*

*The IRS considers reimbursements received through this benefit as taxable income. Talk to your employer about how this tax will be administered.*



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